



PATIENT INFORMATION

Please complete this form and return it to the receptionist. If you would like assistance, please ask.

Patient Personal Information		Today's Date://	
Legal Name		·	
(Last	(Last First		
Maiden or Previous Name		Date of Birth (DOB)://	
Name you prefer to be called (if differen	t)Soc	ial Security Number (SSN)	
		StZip	
Home Phone	Cell	OK to leave message? Yes No	
Email Address			
Pronoun: □She/Her/Hers □He/Him/H	Iis □They/Them/Theirs Other:		
Gender Identity: □Female □Male □Q	uestioning □Non-Binary Other:		
Gender Assigned at Birth:			
Sexual Orientation: Straight Bisexua			
Marital Status: □Single □Married □Pa			
Race (check all that apply): ☐American			
	vaiian □Other Pacific Islander		
Ethnic Category (select one): ☐Hispanic	c/Latinx □Non-Hispanic/Latinx		
Preferred Language:			
Primary Care Provider:			
		Relationship	
If patient is under 18 years of age, who is	s the parent or legal guardian?		
Name	Phone	Relationship	
	INSURANCE INFORMATION	1	
PRIMARY Medical Insurance Company	y (if uninsured, write "NONE")		
Name of policy holder	Relationship to par	tient: □Self □Parent □Spouse □Other	
Policy holder's address (if different than	above)		
DOB// Social Security #_	Insurance ID/Policy #	#Group #	
SECONDARY or Dental Insurance Con	npany (if applicable)		
	- •	tient:□Self □Parent □Spouse □Other	
Policy holder's address (if different than		-	
DOB / / Social Security #			

NL-Form 010 NLCC- PT Info/Auth2-20

CONSENT FOR GENERAL CARE

I present myself for health care services at NorthLakes Community Clinic (NorthLakes) to be provided by authorized employees of the Clinic and clinical staff as may, in their professional judgment, be deemed necessary or beneficial. I realize that among those who attend to patients are NorthLakes health care staff and other health care personnel in training who, unless requested otherwise, may be present during patient care as part of their education. I acknowledge that no guarantees have been made to me as to the effect of such examinations or treatments on my condition.

If a health care worker is exposed to my blood or other potentially infectious materials through any eye, mouth or other mucous membrane, non-intact skin or parenteral contact, I consent to a test of my blood to screen for the presence of Hepatitis B, Hepatitis C, Human Immunodeficiency Virus (HIV) or any antibody to the HIV virus, the cause of Acquired Immunodeficiency Syndrome (AIDS). I also consent to the release of reasonable, necessary portions of my medical record to assist NorthLakes in assessing potential risk related to such exposure. I authorize NorthLakes to release the test results to the exposed health care worker and any health care professional responsible for evaluating the exposed health care worker. I understand that I may have the right to consent to release of my test results to myself and/or my primary care physician.

AUTHORIZATION TO RELEASE INFORMATION

I authorize NorthLakes to disclose information from my medical/dental records (including transfer records) and/or my business office records to whom NorthLakes believes is responsible for the payment of my bill or is involved in my care and treatment. Should any portion of my records contain information regarding drug or alcohol abuse, consent is given to release such information necessary to obtain payment of my bill from insurance companies or other funding sources as named on the Requisition Records. I may revoke this consent at any future date upon written notification to NorthLakes; however, I understand NorthLakes may release information in good faith from the date I sign this consent until the date I may choose to revoke it. I authorize use of my medical/dental records and information for legitimate medical or scientific research purposes. Research procedures to not identify individuals by name or personal identifying characteristics.

OCCUPATIONAL HEALTH SERVICES

I consent to a physical examination/evaluation or testing to be performed by the staff of NorthLakes occupational health and any affiliated sites. I understand that I can expect an explanation of findings of the physical examination and any tests performed. No treatment is expected in connection with this exam/testing as it is for evaluation purposes only. I understand that my employer or insurer who is requesting this examination may be responsible for reimbursing NorthLakes or affiliated sites per company policy. Access to information from this evaluation/testing shall follow applicable statutes and regulations.

MEDICARE/MEDICAID PATIENTS

I certify the information I gave in applying for payment under Title XVIII or XIX of the Social Security Act is correct. I request payment of authorized benefits on my behalf for any services furnished me by NorthLakes, including physician services, and assign such benefits to NorthLakes. I authorize NorthLakes to release to Medicare/Medicaid and its agents any information needed to determine these benefits or related services. I understand I am responsible for the costs of non-covered services and for the deductible, co-insurance and co-payment charges allowed under federal regulations.

FINANCIAL AGREEMENT

I agree to pay NorthLakes for all services provided to me by NorthLakes and others for whom NorthLakes collects bills at the regular rates. This includes services which, for any reason, are not paid by insurance, government programs or other third party sources. I understand that any self-pay portion of my clinic bill is due upon notification.

I authorize payments be made directly to NorthLakes of insurance, Medicare/Medicaid benefits or other funding sources I am entitled to as payment for services provided me. I understand professional (physician) services for radiology, lab and pathology are charged separately from my clinic bill and that I am financially responsible to those physicians for any charges for their professional services. If assignment of insurance benefits is accepted by such physicians, I authorize insurance payments be made directly to those physicians.

X		
Signature of Patient or Authorized Representative	Date	
X I acknowledge being offered the NorthLakes Notice of Privacy Practices(Initials)		





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REQUIRED INFORMATION ABOUT YOUR HOUSEHOLD INCOME

This site is a Federally Qualified Health Center (FQHC) which means we receive a federal grant that allows us to provide a discounted fee on services to our patients who qualify. We are required to provide certain information to the Bureau of Primary Health Care each year regarding all of our patients. The only reason this information is collected is for reporting purposes and we respect that this is personal and confidential information. Your help is very much appreciated.

			Today	's Date		
nt Name				Date of Birth		
many people are in your house include yourself and anyone related by blood,		on, and are legally financ	ially responsible for ea	ach other)		
ne table below, please indicate which column in the number of persons included in your holoyment, etc. Check Below.		-				
Level - % of Federal Poverty Level (FPL) and Family Size:	<100%	101%-150%	151%-200%	>200%		
1 Adult	< \$ 12,760	\$12,761- \$19,140	\$19,141- \$25,520	\$25,521		
2- person Family	< \$17,240	\$17,241- \$25,860	\$25,861- \$34,480	\$34,481		
3- person Family	I					

If your household size is larger than 8, please see our Patient Services Representative for assistance in calculating your federal poverty level.

< \$26,200

< \$30,680

<\$35,160

<\$39,640

<\$44,120

SLIDING FEE INFORMATION

We are able to offer a sliding fee scale on eligible services at NorthLakes to individuals or families with no income, low-income, or underinsured. Sliding fee calculations are based on the family/household size and annual gross income. Eligibility is based on your ability to pay according to Health Resource and Service Administration (HRSA) guidelines. Our Patient Financial Advocates are available to help if you need assistance applying for the sliding fee scale.

☐ YES! I want to <u>apply</u> for the sliding fee scale.	
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■ NO THANKS. I do not want to apply for the sliding fee scale.

YOU MAY BE ELIGIBLE!

- 2. Even if you don't have insurance

4- person Family

5- person Family

6-person Family

7-person Family

8-person Family

- 3. Even if you live out of state or live in WI seasonally
- 4. Even if you don't have many appointments

- 5. Even if you applied but were previously denied
- 6. Even if you do not have any income or POI

\$26,201- \$39,300 \$39,301- \$52,400

\$30,681-\$46,020 \$46,021-\$61,360

\$35,161- \$52,740 \$52,741- \$70,320

\$39,641- \$59,460 \$59,461- \$79,280

\$44,121-\$66,180 \$66,181-\$88,240

7. Even if you and your children have Medicaid/ MA/BadgerCare

NLCC-HHI-02.2020

\$52,401

\$61,361

\$70,321

\$79,281

\$88,241

☐ Currently on the sliding fee scale

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NL-Form 015



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PERMISSION TO DISCUSS

Patient Name:	LAST	FIRST		MI	Date of Birth
The staff at NorthL explained what th		Clinic may <u>discuss</u> my health information w	ith individuals	that I have designated	below. A staff member has fully
YES, I giv	ve permission	to (PLEASE PRINT):			
Name			Relationship		
(Check all that apply		intments/Receive Appointment Reminders lential Test Results	☐ Pharmacy	☐ Billing Information	☐ Health Care Guidance
Name			Relationship		
(Check all that apply		intments/Receive Appointment Reminders lential Test Results	☐ Pharmacy	☐ Billing Information	☐ Health Care Guidance
Name			Relationship		
(Check all that apply		intments/Receive Appointment Reminders lential Test Results	☐ Pharmacy	☐ Billing Information	☐ Health Care Guidance
Right to Inspect information I have my health informa this authorization,	or Copy the Head authorized to be tion by contactin I will be provide	TO THIS AUTHORIZATION: alth Information to Be Used or Disclosed: a used or disclosed by this authorization for g the Medical Records Dept. Right to Record d with a copy of it. Right to Refuse to Signed above who I am authorizing to use and/	rm. I may arrar zive Copy of gn This Autho	nge to inspect my healtl This Authorization – I p rization – I understand	n information or obtain copies of understand that if I agree to sign I I am under no obligation to sign
enrollment in a he understand that th authorization. I un test claim under n waives any requir period before the as long as such tre	alth plan or eligithe revocation will derstand that the my policy. Unlessement that it must date it is used. Teatment occurs weather that it must be the ment occurs we will be a the ment of t	oility for health care benefits on my decision not apply to information that has already be revocation will not apply to my insurance of otherwise revoked, this consent is effective to be used within a certain number of days at his authorization shall also extend to record hile this authorization is still in effect. I have rization, I am confirming that it accurately respectively.	n to sign this a been released company whe for one year f offer the date of ds of future tre thad an oppo	uthorization. Right to In response to this or and the law provides my around the date of signature of signing, or that it musuate hat a date of the da	Revoke This Authorization — In yother previously received insurer with the right to control. This authorization expressly at the dated within any time of signing of this authorization,
If I am signing	as Authorized	Representative of the patient, I an	n:		
☐ Parent of mino	r 🗖 Court appo	ointed guardian/conservator	lealthCare		
Patient Signature	z/Legal Rep:				Date
Signature of Wit	ness		Title		

NorthLakes COMMUNITY CLINIC

NOTICE OF PRIVACY PRACTICES

As required by the privacy regulation created as a result of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Effective January 28, 2008

THIS NOTICE DESCRIBES HOW YOUR HEALTH
INFORMATION (AS A PATIENT OF THIS PRACTICE) MAY
BE USED, DISCLOSED AND HOW YOU CAN GET ACCESS TO
THIS INFORMATION. PLEASE READ IT CAREFULLY.

Our Commitment to Your Privacy

Our practice is dedicated to maintaining the privacy of your individually identifiable health information (also called PHI). In conducting our business, we will create records regarding you and the treatment and services we provide to you. We are required by law to provide you with this notice of our legal duties and the privacy practices that we maintain in our practice concerning your PHI. By federal and state law, we must follow the terms of the Notice of Privacy Practices that we have in effect at the time.

We realize that these laws are complicated, but we must provide you with the following important information:

- · How we may use and disclose your PHI,
- · Your privacy rights in your PHI,
- Our obligations concerning the use and disclosure of your PHI.

The terms of this notice apply to all records containing your PHI that are created or retained by our practice. We reserve the right to revise or amend this Notice of Privacy Practices. Any revision or amendment to this notice will be effective for all of your records that our practice has created or maintained in the past, and for any of your records that we may create or maintain in the future. Our practice will post a copy of our current Notice in our offices in a visible location at all times, and you may request a copy of our most current Notice at any time.

We may use and disclose your PHI in the following ways:

- 1. Treatment: Our practice may use your PHI to treat you. For example, we may ask you to have laboratory tests (such as blood or urine tests), and we may use the results to help us reach a diagnosis. We might use your PHI in order to write a prescription for you, or we might disclose your PHI to a pharmacy when we order a prescription for you. Many of the people who work for our practice—including, but not limited to our doctors and nurses—may use or disclose your PHI in order to treat you or to assist others in your treatment. Additionally, we may disclose your PHI to others who may assist in your care, such as your spouse, children or parents. Finally, we may also disclose your PHI to other health care providers for purposes related to your treatment.
- 2. Payment: Our practice may use and disclose your PHI in order to bill and collect payment for the services and items you may receive from us. For example, we may contact your health insurer to certify that you are eligible for benefits (and for what range of benefits), and we may provide your insurer with details regarding your treatment to determine if your insurer will cover, or pay for, your treatment. We also may use and disclose your PHI to obtain payment from third parties that may be responsible for such costs, such as family members. Also, we may use your PHI to bill you directly for services and items. We may disclose your PHI to other health care providers and entities to assist in the billing and collection efforts.

- 3. Health Care Operations: Our practice may use and disclose your PHI to operate our business. For example, our practice may use your PHI to evaluate the quality of care you received from us, or to conduct cost management and business planning activities for our practice. We may disclose your PHI to other health care providers and entities to assist in the health care operations.
- **4. Appointment Reminders:** Our practice may use and disclose your PHI to contact you and remind you of an appointment.
- Treatment Options: Our practice may use and disclose your PHI to inform you of potential treatment options or alternatives.
- **6. Health-related Benefits and Services:** Our practice may use and disclose your PHI to inform you of health-related benefits or services that may be of interest to you.
- 7. Release of Information to Family/Friends: Our practice may release your PHI to a friend or family member that is involved in your care or who assists in taking care of you. For example, a parent or guardian may ask that a babysitter take their child to the pediatrician's office for treatment of a cold. In this example, the babysitter may have access to this child's medical information. A release to family or friend requires written consent.
- **8. Disclosures Required by Law:** Our practice will use and disclose your PHI when required to do so by federal, state or local law.
- 9. Fundraising: Our practice may use your PHI for our own fundraising activities. You may opt out of this at anytime by following the instructions that will be included on any solicitation sent to you generated from using your PHI. If there are not instructions on that correspondence, your PHI was not used in creating or sending the materials.

Use and disclosure of your PHI in certain special circumstances: The following categories describe unique scenarios in which we may use or disclose your identifiable health information (PHI).

Public Health Risks: Our practice may disclose your PHI to public health authorities that are authorized by law to collect information for the purpose of:

- Maintaining vital records, such as births and deaths,
- Reporting child abuse or neglect,
- Preventing or controlling disease, injury, or disability,
- Notifying a person regarding a potential risk to spreading or contracting a disease or condition,
- · Reporting reaction to drugs or problems with products or devices,
- Notifying individuals if a product or device they may be using has been recalled.
- Notifying appropriate government agencies and authorities
 regarding the potential abuse or neglect of an adult patient
 (including domestic violence); however, we will only disclose this
 information if the patient agrees or we are required or authorized
 by law to disclose this information,
- Notifying your employer under limited circumstances related primarily to workplace injury or illness or medical surveillance.

Health Oversight Activities: Our practice may disclose your PHI to a health oversight agency for activities authorized by law. Oversight activities can include, for example, investigations, inspections, audits, surveys, licensure and disciplinary actions; civil, administrative and criminal procedures or actions; or other activities necessary for the government to monitor government programs, compliance with civil rights laws and the health care system in general.

Lawsuits and Similar Proceedings: Our practice may use and disclose your PHI in response to a court or administrative order, if you are involved in a lawsuit or similar proceeding. We also may disclose your PHI in response to a discovery request, subpoena or other lawful process by another party involved in the dispute, but only if we have made an effort to inform you of the request or to obtain an order protecting the information the party has requested.

Law Enforcement: We may release PHI if asked to do so by a law enforcement official:

- Regarding a crime victim in certain situations, if we are unable to obtain the person's agreement,
- Concerning a death we believe has resulted from criminal conduct,
- · Regarding criminal conduct at our offices,
- In response to a warrant, summons, court order, subpoena or similar legal process,
- To identify/locate a suspect, material witness, fugitive or missing person,
- In an emergency, to report a crime (including the location of victim(s) of the crime, or the description, identity or location of the perpetrator).

Serious Threats to Health or Safety: Our practice may use and disclose your PHI when necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public. Under these circumstances, we will only make disclosures to a person or organization able to help prevent the threat.

Military: Our practice may disclose your PHI if you are a member of the U.S. or foreign military forces (including veterans) and if required by the appropriate authorities.

National Security: Our practice may disclose your PHI to federal officials for intelligence and national security activities authorized by law. We also may disclose your PHI to federal and national security authorized by law. We also may disclose your PHI to federal officials in order to protect the president, other officials or foreign heads of state, or to conduct investigations.

Inmates: Our practice may disclose your PHI to correctional institutions or law enforcement officials if you are an inmate or under the custody of a law enforcement official. Disclosure for these purposes would be necessary: (a) for the institution to provide health care services to you, (b) for the safety and security of the institution, and/or (c) to protect your health and safety or the health and safety of other individuals.

Worker's Compensation: Our practice may release your PHI for worker's compensation and similar programs.

You have the following rights regarding the PHI that we maintain about you:

Confidential Communications: You have the right to request that our practice communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home rather than at work. In order to request a type of confidential communication, you must make a written request to our Site Manager specifying the requested method of contact or the locations where you wish to be contacted. Our practice will accommodate reasonable requests. You do not need to give a reason for your request.

Requesting Restrictions: You have the right to request a restriction in our use or disclosure of your PHI for treatment, payment or health care operations. Additionally, you have the right to request that we restrict our disclosure of your PHI to only certain individuals involved in your care or the payment for your care, such as family members and friends. We are not required to agree to your request; however, if we do agree, we are bound by our agreement except when otherwise required by law, in emergencies or when the information is necessary to treat you. In order to request a restriction in our use or disclosure of your PHI, you must make a written request to our Site Manager. Your request must describe in a clear and concise fashion:

- The information you want restricted,
- Whether you are requesting to limit our practice's use, disclosure, or both,
- To whom you want to limits to apply.

Inspection and Copies: You have the right to inspect and obtain a copy of the PHI that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You must submit your request in writing to our Site

Manager in order to inspect and/or obtain a copy of your PHI. Our practice may charge a fee for the costs of copying, mailing, labor and supplies associated with your request. Our practice may deny your request to inspect and/or copy in certain limited circumstances; however, you may request a review of our denial. Another licensed health care professional chosen by us will conduct reviews.

Amendment: You may ask us to amend your health information if you believe it is incorrect or incomplete, and you may request an amendment for as long as the information is kept by or for our practice. To request an amendment, your request must be made in writing and submitted to our Site Manager. You must provide us with a reason that supports your request for amendment. Our practice will deny your request if you fail to submit your request (and the reason supporting your request) in writing. Also, we may deny your request if you ask us to emend information that is, in our opinion: (a) accurate and complete, (b) not part of the PHI kept by or for the practice, (c) not part of the PHI which you would be permitted to inspect and copy, or (d) not created by our practice, unless the individual or entity that created the information is not available to amend the information. Accounting of Disclosures: All of our patients have the right to request an "accounting of disclosures." An "accounting of disclosures" is a list of certain non-routine disclosures our practice has made of your PHI for purposes not related to treatment, payment, operations, or fundraising. Use of your PHI as part of the routine patient care in our practice is not required to be documented—for example, the doctor sharing information with the nurse, or the billing department using your information to file your insurance clain. In order to obtain an "accounting of disclosures", you must submit your request in writing to our Site Manager. All requests for an "accounting of disclosures" must state a time period, which may not be longer than six (6) years from the date of disclosure and may not include dates before January 28, 2008. The first list you request within a 12-month period is free of charge, but our practice may charge you for additional lists within the same 12-months period. Our practice will notify you of the costs involved with additional requests, and you may withdraw your request before you incur any costs.

Right to File a Complaint: If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, contact our Site Manager. Complaints must be submitted in writing. You will not be penalized for filing a complaint.

Right to Provide an Authorization for Other Uses and Disclosures: Our practice will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law. Any authorization you provide to us regarding the use and disclosure of your PHI may be revoked at any time in writing. After you revoke your authorization, we will no longer use or disclose your PHI for the reasons described in the authorization. Please note: we are required to retain records of your care.

If you have any questions regarding this notice or our health information privacy policies, please contact our Chief Executive Officer.





INTERNAL RELEASE OF INFORMATION

Today's Date:		
		Maiden Name:
		r health care plan will have access to your Protected Health Ith care needs. You have the right to have any area of your
information-sharing at any <i>Care Everyw</i> an Emergency Roo	g platform that allows for care manageme here-participating clinic or hospital will ha	natically included in <i>Care Everywhere</i> . <i>Care Everywhere</i> is an ent, continuity and coordination of care. Your team members we access to your electronic health records. If you are seen in ordination of care, these outside medical facilities will have
and parents, or, chi		care team members that are treating minor siblings, children our care and treatment plan for the purposes of care
in order to assure treatr making disclosures. I ur acquired immunodefic and treatment for alcoh substance use disorder program are protected 45 CFR, and cannot be form does not apply to I understant that I have ss. DHS 92.05,92.06, an do so in writing or verb revocation will not app	nent. If I have questions about disclosure of my heat derstand that the information in my medical recording syndrome (AIDS), human immunodeficiency of and drug use through NorthLakes general provision diagnoses, treatment, or referral for treatment through the Federal regulations governing Confidential disclosed without my written consent unless otherway records that do not identify me, directly or inducting the right to receive a copy of the health information of 94.05. I understand that I have a right to revoke the ally. However, it is highly recommended to send a support of the second of the second of the send of the send of the second	untary. I can refuse to sign this authorization. I need not sign this form Ith information, I can contact the authorized individual or organization is may include information relating to sexually transmitted disease (STD), wirus (HIV), psychiatric management, behavioral and mental health services, on of health care. NorthLakes employs certain staff members who provide igh NorthLakes Recovery Program. I understand records created as part of this ality of Alcohol and Drug Abuse Patient Records, 42 CFR Part 2 and/or HIPAA vise provided for in the regulations. In addition, I understand that this consent rectly, as an individual participating in a program for substance use disorders. I have authorized to be used or disclosed by this authorized form as required is authorization at any time. I understand that if I revoke this authorization, I can written revocation to the Medical Records Department. I understand that the esponse to this authorization. I understand that the revocation will not apply to contest a claim under my policy.
Date	Signature of Patient Parer	t 🗌 Legal Guardian 🔲 Authorized Legal Representative
Date	Signature of □ Patient □ Paren	t/Guardian (If patient is 14+years of age, both patient and parent/guardian must sign
This authorization wil	I expire one year from the above date, unless	isted here:



888.843.4551 nlccwi.org

Teen Access to Their MyChart Record

Thank you for your interest in signing up for MyChart. MyChart is an easy-to-use Internet tool that provides you quick and secure on-line access to your electronic medical record information.

Instructions for Completing this Form:

To sign up for access to your electronic medic	al record information in	MyChart, please	complete this Sig	gn-Up Form
and return it to any staff member.				

Name (last, first, middle initial)	Date of Birth:	/	_/
Email Address:	@		

MyChart Agreement:

- I understand that MyChart is as a secure on-line way for me to see my confidential medical information.
- I understand that if I share my MyChart ID and password with another person, that person will be able to see my confidential medical information. I understand that MyChart might include information about my doctor visits that I don't want other people to know about.
- I agree that it is my responsibility to make up a confidential password, and to keep my password safe. I agree to change my password if I think that someone else has found out what my password is, and I don't want them to see my medical information.
- I understand that MyChart contains some medical information from my electronic medical record, and that MyChart does not include all of the information in my electronic medical record.
- I understand that when I look at information in MyChart, or add information in MyChart, it will be tracked in my electronic record.
- I understand that information that I type into MyChart may become part of my medical record.
- I understand that access to MyChart is provided as a convenience to me and that NorthLakes has the right to turn off my access to MyChart at any time, and for any reason.
- I understand that use of MyChart is voluntary, and I am not required to use MyChart. NorthLakes will not condition my treatment on my usage of MyChart.
- I understand that I am not required to let anyone else look at my MyChart record.
- I understand that if I have a medical emergency I should call 9-1-1 immediately and not report urgent matters using MyChart.
- I understand that I may discontinue my use of MyChart by contacting NorthLakes.
- By signing below, I understand that I have read and understand this MyChart Sign-Up Form and that I agree to its terms.

 Your Signature

 Date